



# QuickTip

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Q-Tip #25

## INCIDENT DISCLOSURE

- Incident disclosure is the process for which a critical incident or patient safety event is communicated to the patient, their care partner, or substitute decision maker
- Disclosure is a process – a dialogue over time
- It typically includes an expression of sympathy or regret
- It helps maintain a positive relationship between the healthcare provider and the patient
- WCH provides support and guidance for staff and physicians about the disclosure process, including the Incident Disclosure policy document available on [www.mywch.ca](http://www.mywch.ca)

*Incident disclosure promotes open communication and a supportive response.*



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TOGETHER.**

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